

PRIVACY POLICY OF INVESTIO CORP LTD

Last Updated: November 2025

INVESTIO CORP LTD (hereinafter referred to as “the Company,” “we,” or “our”) places great value on the privacy and protection of the personal data of its clients and website visitors. This Privacy Policy explains how we collect, use, store, and protect personal information in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR) and other relevant international regulations.

By accessing and using our services, you agree to the terms set out in this Privacy Policy. We recommend that you read it carefully before registering or conducting any transaction with us.

1. COMPANY IDENTITY

Legal name: INVESTIO CORP LTD

Registered address: THE LEADENHALL BUILDING, 122 LEADENHALL STREET, LONDON, ENGLAND EC3V 4AB

Phone: +44 203 996 2857

Email: Office@investio.uk

Website: www.investio.uk

INVESTIO CORP LTD is a company that provides online financial and investment services. The Company acts as the data controller of the personal data collected through its platforms and communication channels.

2. INFORMATION WE COLLECT

We collect personal information only when it is necessary for the provision of our services, compliance with legal obligations, or to improve the user experience.

The types of data we may collect include, but are not limited to:

Identification data: name, surname, date of birth, nationality, identification document or passport.

Contact data: address, email, telephone number.

Financial data: information about bank accounts, credit or debit cards, transaction history.

Technical data: IP address, device type, operating system, browser, approximate location, and browsing behavior.

Communication data: call recordings, emails, and messages sent through our official channels.

In certain cases, we may request additional information to comply with anti-money laundering (AML) or know-your-customer (KYC) regulations.



3. PURPOSE OF DATA PROCESSING

The Company uses personal data for the following purposes:

Provision of financial services: opening of accounts, execution of transactions, payment processing, and management of business relationships.

Regulatory compliance: client identification, fraud prevention, compliance with financial regulations, and fulfillment of tax obligations.

Service improvement: platform optimization, performance analysis, resolution of technical issues, and enhancement of user experience.

Communications and marketing: sending updates, promotions, and relevant news (with the user's prior consent).

Security: detection and prevention of suspicious or unauthorized activities.

Data is processed fairly, lawfully, and transparently, always based on a valid legal ground and in accordance with applicable privacy laws.

4. LEGAL BASIS FOR DATA PROCESSING

The processing of personal data by INVESTIO CORP LTD is based on one or more of the following legal grounds:

Performance of a contract: when the processing of your data is necessary for the provision of our financial services or for the execution of an agreement with the client.

Compliance with legal obligations: when necessary to comply with financial regulations, fraud prevention, anti-money laundering (AML), or counter-terrorism financing laws.

User consent: when processing is based on the user's explicit authorization (for example, for marketing purposes or the distribution of newsletters).

Legitimate interests of the Company: when processing is necessary to protect our business or security interests, provided that such interests do not override the user's rights.

Users may withdraw their consent to the processing of their personal data at any time by sending a request to Office@investio.uk

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5. DATA RETENTION

We will retain personal data only for as long as necessary to fulfill the purposes for which it was collected or as required by applicable laws and regulations.

Retention periods vary depending on the nature of the data and regulatory obligations:

Identification and financial data: up to 5 years after the account is closed, in accordance with the requirements of financial authorities.

Contact and communication data: up to 3 years after the last interaction with the client.

Technical data and cookies: according to the periods established in our Cookie Policy.

Once the retention period has expired, the data will be securely deleted or anonymized.

6. INFORMATION SECURITY

INVESTIO CORP LTD applies advanced technical and organizational measures to ensure the security of personal information.

These measures are designed to protect data against unauthorized access, loss, misuse, alteration, or accidental destruction.

Implemented measures include:

Data encryption using SSL/TLS protocols.

Servers protected by firewalls and intrusion detection systems.

Restricted access to authorized personnel under strict confidentiality policies.

Regular backups and continuous monitoring of technological infrastructure.

Despite our efforts, no electronic transmission or data storage system is completely infallible.

Nevertheless, INVESTIO CORP LTD is committed to responding promptly to any security incident that may affect user information.

7. INTERNATIONAL DATA TRANSFERS

Due to the global nature of our services, personal data may be transferred to and processed in countries outside the United Kingdom or the European Economic Area (EEA).

In all cases, INVESTIO CORP LTD ensures that such transfers are carried out in compliance with applicable laws and with an adequate level of data protection.

We may share information with:

Technology service providers located in secure jurisdictions.

Business partners or affiliates under contracts that include standard data protection clauses approved by the competent authorities.

Regulatory bodies or judicial authorities, when legally required.

When transfers are made to countries without an adequacy decision by the European Commission, we will adopt contractual and technical safeguards to protect the user's personal data.



8. USER RIGHTS

In accordance with the General Data Protection Regulation (GDPR) and other applicable laws, users have the following rights regarding their personal data:

Right of access: to obtain confirmation as to whether we process their personal data and, if so, to access such information.

Right to rectification: to request the correction of inaccurate or incomplete data.

Right to erasure (“right to be forgotten”): to request the deletion of their data when it is no longer necessary or when consent has been withdrawn.

Right to object: to object to the processing of their data for specific purposes, such as direct marketing.

Right to restriction of processing: to request that the use of their personal data be limited under certain circumstances.

Right to data portability: to receive their data in a structured format and transfer it to another data controller.

Right to lodge a complaint: to file a complaint with the competent data protection authority if they believe their rights have not been respected.

To exercise any of these rights, users may contact us via email at Office@investio.uk, indicating in the subject line: “Data Protection Rights Request.”
We will respond to all requests within the legal period of 30 days.

9. USE OF COOKIES AND SIMILAR TECHNOLOGIES

Our website uses cookies and similar technologies to enhance user experience, analyze traffic, and provide personalized content.

Cookies are classified into the following categories:

Essential cookies: necessary for the basic operation of the website.

Analytical cookies: help us understand how users interact with the platform.

Personalization cookies: allow the site to remember your preferences and settings.

Advertising cookies: used to display ads relevant to the user’s interests.

Users can manage or delete cookies directly through their browser settings.

For more information, please refer to our Cookie Policy, available on the official INVESTIO CORP LTD website.



10. MARKETING AND COMMUNICATIONS

We may use your personal data to send you communications related to service updates, market news, or promotions, provided that you have given your prior consent.

You may withdraw this consent at any time by clicking the “Unsubscribe” link included in our emails or by sending a request to Office@investio.uk

We are committed to not sending unsolicited messages or sharing personal information with third parties for commercial purposes without proper authorization.

11. DATA SHARING WITH THIRD PARTIES

INVESTIO CORP LTD only shares personal data with third parties when it is strictly necessary and under secure contractual conditions.

We may share data with:

Technology providers that assist us in delivering our services (e.g., web hosting, payment systems, analytical tools).

Legal advisors, auditors, or regulatory authorities when required by law.

Financial partners or banking institutions involved in the execution of transactions.

Under no circumstances will we sell or rent personal information to third parties. All our partners are subject to strict confidentiality and data protection obligations.

12. CHANGES TO THE PRIVACY POLICY

INVESTIO CORP LTD reserves the right to modify or update this Privacy Policy at any time to reflect changes in our practices, legal requirements, or service improvements.

When significant changes are made, we will notify users by means of a visible notice on our website or via email before such modifications take effect.

We encourage you to review this Privacy Policy periodically to stay informed about how we protect your information.

13. CONTACT INFORMATION

If you have any questions, comments, or requests related to this Privacy Policy or the processing of your personal data, you may contact us at:

INVESTIO CORP LTD

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